

Aurora365 - Powerful, Flexible & Affordable Infrastructure Monitoring

- Eliminate downtime & improve customer experience
- Managed 24x7x365 – significantly lower cost than running in-house
- Prevent vulnerabilities, rogue devices & IT security threats



Good IT Management starts with knowing where your systems are and how they are performing. Aurora365 provides real-time visibility across your entire IT infrastructure, finding and fixing faults before they impact your business.

The Aurora365 monitoring platform provides consolidated management of our client's entire infrastructure, whether Server, Network, Security, Storage and/or Virtualised estate, all in a single highly customised dashboard view.

Aurora365 enables real-time detection, diagnosis and resolution of infrastructure performance problems and outages before organisations start getting calls from customers. Aurora365 is an affordable, easy-to-use infrastructure monitoring tool that delivers real-time views and dashboards that allows visual tracking and performance monitoring at a glance. That means you can spend your time overseeing your IT rather than supporting your infrastructure monitoring software.

Aurora365 can be provisioned on a Managed Service, Customer Managed or a Hybrid of the two. This choice enables our customers to select a service model that matches their particular in-house skills profile and coverage needs.

Aurora365 at a Glance

Aurora365 serves to provide timely notifications to both our customer's designated contacts and our own agents simultaneously – giving confidence that we are aware of service issues that may require us to dispatch an engineer ahead of our customer's support team getting in touch. The net effect for our customer's being comparable to them having their own manned Network Operations Centre (NOC) allowing a marked reduction in downtime.

In addition to enabling us to proactively detect service issues for real-time remediation, our monitoring solution forms the basis of endpoint performance management information, which can be optionally supplemented. For example, our NetFlow Traffic Analyser module enables you to capture data from continuous streams of network traffic and convert those raw numbers into easy-to-interpret charts and tables that quantify exactly how the corporate network is being used, by whom, and for what purpose.



Aurora365's Benefits Include

Unrivalled Power

Aurora365's in-depth configuration expertise and 24x7x365 NOC combine with industry leading technology to create an extremely powerful service that enables the pre-emption of service issues and real-time response to reduce or entirely eliminate downtime and drive an improved customer experience.

Only Pay for What you Need

Aurora365 has a monitored elements subscription model – but with added flexibility. With Aurora365 customers only buy the number of units they actually need. This is a different approach to vendors that use a set cost per server or device monitored and contributes to our customers obtaining much better value for money that they would otherwise achieve.

Low Total Cost of Ownership (TCO)

Aurora365 is easy to budget as it removes the hidden costs of hardware acquisition and run costs, vendor software maintenance, expensive training, skills retention, shift planning plus supplemental consultancy requirements to maintain fit for purpose monitoring systems over time. Aurora365 has a tangibly lower first year cost and across 3 and 5 year benchmarks a significantly lower TCO than an outright capital purchase of equivalent technologies.

Freedom to Run Your Business

Aurora365's Managed Service variant focuses on removing the need for our clients to acquire and retain highly skilled in-house resource to setup, evolve and maximise the benefit of the platform on a 24x7 basis. Furthermore, as part of this service we can optionally perform a quarterly on-site availability and performance review to provide an independent and ITIL aligned benchmarked view on downtime and capacity trends within systems – greatly intensifying the value of the Managed Service approach. Irrespective of choice all customers receive the benefit of Aurora365's guaranteed 99.99% uptime SLA which is backed up by service credits.

The Aurora365 Solution Suite

Aurora365's five core components that are available on our quarterly payment model are:

- **Network Performance Monitoring** - Quickly detect, diagnose, and resolve network performance problems & outages
- **Server & Application Monitoring** - Easy-to-use server monitoring & application performance management software
- **Web Performance Monitoring** - See website and web app issues coming before they impact user experience
- **Network Configuration Manager** - Centrally manage all of your multi-vendor devices from a single intuitive console
- **NetFlow Traffic Analyser** - Monitors network bandwidth & traffic patterns down to the interface level

Additional modules include Mobile Administration, VoIP & Network Quality, Virtualisation and Storage, Log and Event and Firewall Security.

Arrange a demonstration today

Please contact us to find out more about Aurora365 or request a demonstration. Enjoy complete Infrastructure Monitoring with out-of-the-box dashboards, alerts, reports and more.

Simply call us to find out more on 08452 75 75 75 or email info@aurora365.co.uk to have an Aurora specialist contact you at your convenience.